

Vendor Performance Report



Vendor Name: Indoor Air Technologies

Report Period: July 2009 to July 2010

PO/Contract Number: 5360014064

Contract Period: July 2009 to Jan-10

Commodity/ Service: Duct Cleaning

Numeric Ratings:

- 0 - Unsatisfactory Performance
- 1 - Poor Performance
- 2 - Fair Performance

- 3 - Good Performance
- 4 - Excellent Performance
- N/A - Unable to Rate

Category

1. Quality of Goods/Services 0 1 2 3 4 N/A

Comments: Good services and very clean

2. Timeliness of Performance 0 1 2 3 4 N/A

Comments: Performs task on ltime

3. Business Relations 0 1 2 3 4 N/A

Comments: Maintains communication

4. Customer Satisfaction 0 1 2 3 4 N/A

Comments: Overall satisfied

5. Contractor Key Personnel 0 1 2 3 4 N/A

Comments: accessable