



SMITH & MAHONEY, P.C.
ENGINEERS • PLANNERS • SCIENTISTS • SURVEYORS

February 27, 2001

To Whom It may Concern:

From August through December 2000, Indoor Air Technologies (IAT) performed ductwork cleaning, rehabilitation, and installation at a Fortune 500 company's research and development center in Niskayuna, New York. As a field engineer with Smith & Mahoney, P.C., I observed IAT's work, which was primarily performed during the third shift.

The IAT personnel were responsive to my demands regarding quality, safety, and scheduling of their work. IAT met the project deadline and completed not only the contracted work but also additional items.

In my own experience, working and temporarily living in an unfamiliar city without the comforts of home and family, as well as working the third shift, can be physically and mentally challenging. I was impressed by the fortitude of the IAT personnel who were available as necessary, 24-hours, 7-days per week, to successfully complete the project.

Sincerely,

Jennifer Y. Sunderland
Engineer